HEALTH RESOURCES FOR INDIVIDUALS

Please continue to follow guidance from state and federal public health officials to keep you, your family, and our communities safe. Visit [https://covid.nj.gov/](https://covid.nj.gov/) and [https://www.cdc.gov/](https://www.cdc.gov/) for the most up to date information.

FOR ANSWERS TO NON-EMERGENCY QUESTIONS

- **Call:** In New Jersey, general COVID-19 Questions (7am to 11pm): 2-1-1
- **Call:** 24/7 Hotline: 1-800-962-1253
- **Text:** NJCOVID to 898-211 to receive alerts.

*In case of emergency, dial 911 immediately.*

PROTECT YOURSELF FROM CORONAVIRUS

- Stay at home except for essential trips to work or to get essential supplies, like food or medication.
- Wash your hands often with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with others.
- Follow guidance from federal, state, and local public health authorities.

WHAT TO DO IF YOU OR A LOVED ONE IS SICK

- Consult your medical provider.
- Stay at home except to seek medical care.
- Isolate from family members, do not share household items and clean high-touch areas.
- Call ahead before going to the doctor.
- Monitor your symptoms.

TESTING

- The Families First Coronavirus Response Act requires health insurers to cover COVID-19 diagnostic testing at no cost to individuals.
- This includes private health plans, Medicare, Medicare Advantage, Medicaid, CHIP, TRICARE, veterans’ plans, federal workers’ health plans, and the Indian Health Service.
- This means that individuals are not responsible for deductibles, coinsurance, or co-pays for a COVID-19 test.
- Plans may not use tools like prior authorization to limit access to the test.
- Insurers must also cover the cost, without cost-sharing, of a patient’s visit to a provider, urgent care center, or emergency room to receive this testing. However, these requirements do not apply to certain types of private health plans that are not in compliance with requirements of the Affordable Care Act, such as short-term limited duration plans. Please contact your insurance plan with any questions.